



LAKEDALE
COMMUNICATIONS

Application Form
Digital TV
Programming

9938 State Hwy. 55 NW • PO Box 340
Annandale, MN 55302-0340
320-274-8201 • 320-243-3343 • 763-675-3400
1-800-223-9694
Fax # 320-274-7178

Today's Date:		Date Requested:		<input type="checkbox"/> AM	<input type="checkbox"/> PM
Name:					
SS#:					
"Bill To" Telephone Number:					
Physical Street Address:					
Mailing Address: <i>(If different)</i>					
City:		State:		Zip:	
Daytime Contact #:					

FOR OFFICE USE ONLY	
S.O.#	
CSR:	
Installation Date:	
<input type="checkbox"/> AM	<input type="checkbox"/> PM
# of Streams:	
CA:	PR:
Ped:	

Digital TV Programming Packages:

<input type="checkbox"/> Basic Package (VBAS) \$19.95 per month	<input type="checkbox"/> Enhanced Package (VENH) \$49.95 per month	<input type="checkbox"/> Total Digital Package (VTD) \$ 79.95 per month
<input type="checkbox"/> Expanded Basic Package (VEXB) \$39.95 per month	<input type="checkbox"/> Enhanced Plus Package (VENHP) \$59.95 per month	

*Digital TV service without local phone service will be billed a \$23.50 monthly Digital TV access fee.

Digital TV City Fees:

5% City Digital TV & \$.85 PEG Fee (Maple Lake only)	3% City Digital TV Fee (Montrose/Waverly)	5% City Digital TV Fee & \$.50 PEG Fee (Paynesville)
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A-la-Carte Services:

<input type="checkbox"/> HBO (VHBO) \$19.95 per month	<input type="checkbox"/> Showtime/TMC/FLIX/Sundance (VSTFS) \$11.95 per month
<input type="checkbox"/> STARZ!/Encore Super Pack (VSTRZ) \$11.95 per month	<input type="checkbox"/> Cinemax (VMAX) \$11.95 per month
<input type="checkbox"/> HBO/STARZ!/Encore Super Pack (VHSE) \$24.95 per month	<input type="checkbox"/> Other _____

<input type="checkbox"/> Activation Fee (VICHG) \$129.00 (First TV): _____	<input type="checkbox"/> Additional Remote Control Purchase (VRMP) \$26.95
<input type="checkbox"/> Additional TV's/Locations <i>(Time & Material Charge)</i> See comments below	<input type="checkbox"/> Additional Remote Control Lease (VRMTL) \$2.95 per month
<input type="checkbox"/> Additional Gateway Installation <i>(Time & Material)</i>	<input type="checkbox"/> Additional Gateway Lease (VRSGW) \$19.95 per month

Feature Detail	Quantity	Monthly Fee	Nonrecurring Charge
Programming Channel Package: _____			
A-la-Carte Services: _____			
Remote Control: Purchase / Lease			
Mandatory Charges			
Franchise Fee: <i>(If applicable)</i>			X
PEG Fee: <i>(If applicable)</i>			X
Total: <i>(Not including tax)</i>			X

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Comments:	_____

Credit Check:	_____

Minimum Billable Charges:

The minimum billable charges for month-to-month contracts are one month paid in full. This includes any and all promotions. Partial payments to your account will be applied to the telephone portion of your bill first.

Equipment Agreement:

I understand and agree that all equipment (including Residential Gateways) installed in or on my premises is the property of Lakedale Communications (Lakedale). I agree I will not deliberately alter, tamper with, or remove it, and I will exercise reasonable care to prevent damage or loss of the equipment. If the Residential Gateway is tampered with, lost, stolen, or not returned by me, I agree to pay Lakedale up to \$650.00 (six hundred fifty dollars) as liquidated damages. I understand that the purchase and replacement of any batteries in the future will be my responsibility. If it is necessary for Lakedale to commence legal proceedings for the recovery of such damages or for the recovery of the Residential Gateway unit itself, I also agree to pay any unpaid balance due Lakedale, legal costs of collection, plus 1½% (one and one-half percent) interest per month.

The Residential Gateway is and shall remain the property of Lakedale. Upon termination of digital video service, the Residential Gateway must be returned to an authorized representative of Lakedale in proper undamaged condition within 72 hours. I agree to make arrangements for an authorized Lakedale representative to recover the Residential Gateway unit from my residence by appointment sometime between 8:00 a.m. and 5:00 p.m. Monday through Friday, or I will return the Residential Gateway to the Lakedale Business Offices located at 9938 State Highway 55 NW, Annandale, Minnesota.

I understand the Residential Gateway agreement is not assignable or transferable.

I authorize this service to be billed on my local telephone billing statement.

X _____
Customer Signature

X _____
Date

No person under the age of 18 may legally sign this agreement.

Contract for Waiver of Digital TV Activation Charge

This contract between the undersigned (Customer) and Lakedale is for the provision Digital TV service. The minimum period of service is one year from the effective date. The effective date is defined as the date that service is successfully activated at the Customer's designated location.

CUSTOMER OBLIGATIONS:

- 1. Subscribe to Digital TV service for a minimum period of twelve consecutive months from the effective date.
- 2. Timely remittance of payment in full for the Digital TV service provided.
- 3. Responsible for any wiring required beyond the Demarcation Point / Network Interface Device (NID).

EARLY TERMINATION FEE: Customer agrees to pay a termination fee in the event that any clause, as described above, is breached. The early termination fee equals the applicable activation charge of \$129.00 plus any pro-rated monthly charges for this service.

EXCEPTIONS. EARLY TERMINATION FEES DO NOT APPLY WHEN:

- 1. altering the programming package, or
- 2. moving between billing plans (i.e. a la carte vs. packages), or
- 3. Lakedale, in its sole judgment, is unable to meet its internal service standards.

COMPANY OBLIGATIONS:

- 1. Waive the \$129.00 activation charge as long as the Customer is in compliance with the terms of this agreement.
- 2. Provide and maintain the specified service in accordance with generally accepted industry standards.
- 3. Provide Digital TV service to the Demarcation Point / Network Interface Device (NID).

I, the undersigned, agree to the above-stated contract terms and conditions.

X _____
Customer Signature

X _____
Date

X _____
Print Name

You may mail or fax this completed form back to our Customer Service Center.