



Date:		Date Service Requested:		FOR OFFICE USE ONLY	
Broadband/DSL Service Provider: *		Broadband/DSL Speed:			
Customer Name:			SS#:		
Mailing Address:					
City:		State:		Zip Code:	
911 Address:			Assigned Phone #:		
Directory Listing:			Daytime Contact #:		

* Broadband Phone Service without Lakedale High-Speed (DSL) Internet Service will be charged a \$5.00 monthly fee.

Static IP? Yes _____ No _____ IP Address: _____
 Published: _____ Unpublished: _____ Unlisted: _____ Accept Collect Calls? Yes _____ No _____
 \$30.00 Activation Fee _____

Lakedale Communications' Broadband Phone Plans	
<input type="checkbox"/> USA-500 Broadband Phone (IPIØ1) \$30.95/month <ul style="list-style-type: none"> Unlimited toll-free calling to any Lakedale Communications exchange (Annandale, Maple Lake, Montrose, Paynesville, South Haven, Waverly) 500 toll-free minutes anywhere in the United States 5¢ per minute for additional domestic usage 	<input type="checkbox"/> USA-Unlimited Broadband Phone (IPIØ2) \$37.95/month <ul style="list-style-type: none"> Unlimited toll-free calling to any Lakedale Communications exchange (Annandale, Maple Lake, Montrose, Paynesville, South Haven, Waverly) Unlimited toll-free minutes anywhere in the United States Unlimited domestic toll-free minutes included

- ➔ Lakedale recommends a minimum DSL speed of 1.5 Kbps.
- ➔ Any wiring performed will be done on time and material rates.

Features Included in Plans			
• Call Waiting	• Show CID (per call)	• Do Not Disturb	• Redial
• Caller ID Number Only	• Anonymous Calling (BCID)	• Speed Calling	• Variable Call Forwarding
• CID Blocking (per call)	• Anonymous Call Rejection	• Recall (Last Number Return)	• Dial Lock (Toll Control w/PIN)
			• Voice Mail (5-rings)

FOR OFFICE USE ONLY			
Entered in server by:	Date:	Entered in DPI by:	Date:
Disconnected/server by:	Date:	Disconnected/DPI by:	Date:
Credit checked by:	Date:		
IAD Shipped/Picked Up:	Date:		
Notes:			

**Lakedale Communications' Broadband Phone Service
CUSTOMER ADVISORY**

To all prospective Lakedale Communications' Broadband Phone customers:

Prior to taking Lakedale Communications' (Lakedale's) Broadband Phone Service, you must understand and acknowledge that 911 calls using the service will be limited in comparison to 911 calls made from traditional wireline telephones.

Some functions of 911 calls may be limited or completely unavailable under certain conditions so that you may be unable to communicate all important information regarding an emergency, or you may be completely unable to make 911 emergency calls using the Broadband Phone Service.

Specifically, a 911 dispatcher reached via Lakedale's Broadband Phone Service will not automatically know your telephone number or physical location of the person making the call if:

- your Broadband Phone Service telephone equipment is moved from the location that you provided to Lakedale when you registered for Lakedale's Broadband Phone Service;
- you use a non-native telephone number (i.e., a telephone number ported from an area code outside of the area where you are actually located) for your Broadband Phone Service;
- your Broadband Internet connection is interrupted even briefly;
- your electrical power service is interrupted even briefly; or
- there are any delays in making your location available in the database used by 911 dispatchers to determine the location of a 911 caller.

These, and potentially other, circumstances could make it impossible for a 911 dispatcher reached by someone dialing 911 from your Broadband Phone Service phone to call back if the call is disconnected and/or for the dispatcher to know where to send emergency service personnel if the caller is unable to provide such information.

You must register with Lakedale the address of the location at which you will first utilize Lakedale's Broadband Phone Service and must also notify Lakedale each and every time you move your Broadband Phone Service telephone equipment from the location you provided to Lakedale when you registered. To advise Lakedale of any such move, call Lakedale at 320-274-8201 and ask for the Customer Service Center.

Anyone calling 911 using your Broadband Phone Service telephone equipment should know and be able to verbally tell the dispatcher your Broadband Phone Service telephone number, the physical location from where they are calling, and the relative physical location of the emergency they are calling to report.

In order to notify other users of your Broadband Phone Service of the 911 service limitations described above, and to ensure that they are able to communicate such information to a 911 dispatcher, you must complete the information on the stickers provided to you by Lakedale and place one of the stickers on or near every one of your Broadband Phone Service telephones.

AGREEMENT NOT TO RESELL OR TRANSMIT: I agree not to resell or give away Broadband Phone services provided by Lakedale without the prior written consent of Lakedale, which may be granted or withheld in Lakedale's sole discretion.

DISCLAIMER OF WARRANTIES / LIMITATION OF DAMAGES: I understand Lakedale makes no warranty, express or implied, concerning the performance of its network, Internet connection, gateway connections to other networks, or any other services or facilities to be provided under this Agreement. All services and/or related facilities will be provided by Lakedale "AS IS" and with all faults. Lakedale disclaims any and all implied warranties, including the implied warranty of merchantability and implied warranty of fitness for a particular purpose. Lakedale shall have no liability for special, indirect, or consequential damages arising from or relating to any services or facilities provided to me (regardless of whether such liability is claimed to exist on the basis of contract, negligence, or otherwise), including, but not limited to, lost profits or loss of business opportunity. Any liability of Lakedale shall be limited to the return of any one-time or recurring charges paid by me.

ATTORNEY'S FEES: In the event of any litigation arising from or related to this Agreement, the prevailing party shall be entitled to recover its costs, including, but not limited to, attorney's fees.

PROMOTIONS: The undersigned customer is liable for all applicable monthly charges during the promotional period if service is canceled during or the month following the promotional period.

MINIMUM BILLABLE CHARGES: The minimum billable charges for Month-to-Month Contracts is one month paid in full.

BILLING: I authorize this service to be billed on my local telephone billing statement. Partial payments to my account will be applied to the telephone portion of my bill first.

CUSTOMER ACKNOWLEDGMENT

BEFORE LAKEDALE COMMUNICATIONS (LAKEDALE) WILL INITIATE YOUR BROADBAND PHONE SERVICE, YOU MUST ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND THE LAKEDALE CUSTOMER ADVISORY. THEREFORE, IF YOU HAVE READ AND UNDERSTAND THE LAKEDALE CUSTOMER ADVISORY, PLEASE INDICATE AS MUCH BY SIGNING AND DATING BELOW.

The undersigned acknowledges that he/she has read and understands the Lakedale Customer Advisory. Specifically, without limitation, the undersigned understands that 911 services reachable via Lakedale's Broadband Phone Service are limited in comparison to 911 services reachable via traditional wireline telephone service in that 911 dispatchers reached via Lakedale's Broadband Phone Service will not automatically know my telephone number or physical location. Notwithstanding my understanding of these limitations, I, nonetheless, wish to take Broadband Phone Service from Lakedale and intend to first utilize the service at the address listed on this application.

X

Customer Signature

X

Date

**No person under the age of 18 may legally sign this application.
Mail or fax this completed form to our Customer Service Center.**