



**LAKEDALE**  
COMMUNICATIONS

formerly known as  
**COMMUNICATIONS**  
**SALES & LEASING, INC.**

## WIRE MAINTENANCE AGREEMENT

### Terms & Conditions:

1. Wire Maintenance Agreements are offered to single-family customer-owned residences excluding businesses, apartment houses, rental units, and most condominiums.
2. **Maintenance obligations:** Communications Sales & Leasing (CS&L) hereby agrees to service and maintain the station wire (wire from, but not including, the station protector through the station jack, excluding all station equipment such as phones, computers, televisions, bells, security systems, and/or accessories) providing at the time this agreement takes effect the wire was in working condition and was installed in accordance with standard telephone company procedures using approved FCC and NEC material.

Maintenance will be in accordance with the following provisions:

- A. CS&L will make all reasonable efforts to provide service within 24 hours of a report of malfunction. Repair work will be performed Monday through Friday, 8:00 a.m. to 5:00 p.m., except holidays. An adult will be required to be present during any such repair work.
  - B. This agreement covers time and materials to replace parts defective, damaged by lightning, power surge failure, or through ordinary use. Maintenance does not include time and material costs of additions to, or rearranging, relocation, or removal of equipment. Such charges will be billed on at time and material costs. If persons other than CS&L representatives perform installations, maintenance, or repair of the station wire, and CS&L would be required to restore the station wire connections to good operating condition by reason thereof, or if the customer requests service outside the scope of this agreement, such repair of service will be furnished at CS&L's applicable rates for time and material. In the performance of these various services, CS&L shall have, and the customer hereby grants, unrestricted access to the premise on which the station wire is located.
  - C. The Wire Maintenance Agreement will cover all phone, data, and video services subscribed to by the customer at the given location.
3. **Payment:** The customer agrees to pay CS&L \$2.99 per month. Charges will be billed by and collected by Lakedale Communications or its affiliate. Monthly bills for the Wire Maintenance Agreement are issued in advance, payable in advance, and are due when rendered, unless otherwise specified on the bill.
  4. **Termination of Agreement:** This agreement shall be effective the date on which maintenance charges began and will continue in force until a cancellation notice is given by either party. CS&L reserves the right to cancel and terminate this agreement at any time if the payments called for under this agreement are delinquent.
  5. CS&L reserves the right to adjust the charges such as, but not limited to, time and material costs, as set forth in this agreement.

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COMMUNICATIONS SALES & LEASING, INC. is an affiliate company of LAKEDALE COMMUNICATIONS