



**CUSTOMER INFORMATION:**

Name: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
City: \_\_\_\_\_  
"Bill To" Phone: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

Start Date: \_\_\_\_\_  
Company Name: *(If applicable)* \_\_\_\_\_  
Contact Name: \_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_

Social Security # *(Required for Internet Only Accounts)* \_\_\_\_\_

If you have Call Waiting, do you want Cancel Call Waiting? Yes  No   
If you have Voice Mail, do you want Call Forward Busy Fixed to Voice Mail? Yes  No   
Do you want to add Voice Mail? Yes  No

The installation fee for these features will be waived at the time Internet is added.

Account username & first e-mail account:           @lakedalelink.net Password:          Lowercase  Uppercase

Also the first part of your e-mail address  
3-8 characters—first character **must** be a letter

6-8 characters—they should be letters and numbers  
Password cannot be the same as the account username

Would you like your e-mail address listed in the telephone directory?  Yes  No  
 Second e-mail account  
Each additional e-mail account is \$3.00/month

Additional e-mail username:          
Additional e-mail password:

**A MINIMUM OF ONE MONTH SERVICE WILL BE CHARGED**

**\$10 Activation Fee**  
**\$10 Charge for any changes to your account**

**Monthly Service Charge**

**If You Have Lakedale As Your Long Distance Carrier**

<input type="checkbox"/> UNLIMITED	\$28.95/month	\$26.95/month
		<input type="checkbox"/> Contact me for Lakedale long distance

**SOFTWARE:** Please make appropriate box(es):

I have Windows Internet software  
 I have Macintosh Internet software

**PLEASE NOTE:**  
For your first bill, we prorate from the day your package started to the end of the month. We then bill one month in advance. Also on this bill is a one-time \$10.00 installation fee.

**APPOINTMENT OF AGENT:** The undersigned appoints Lakedale LINK, LLC (Lakedale) as Agent to order and make changes in service associated with the activation of Internet services as specified above. As an Internet access user, I agree to abide by the present and future rules and bylaws of Lakedale concerning Internet access.

**RULES OF CONNECTED NETWORKS:** I agree to follow the rules of any connected networks if and when using those networks.

**AGREEMENT NOT TO RESELL OR TRANSMIT:** I agree not to resell or give away Internet access or services provided by Lakedale, whether through wireless fidelity transmission or otherwise, without the prior written consent of Lakedale, which may be granted or withheld in Lakedale's sole discretion.

**DISCLAIMER OF WARRANTIES / LIMITATION OF DAMAGES:** I understand Lakedale makes no warranty, express or implied, concerning the performance of its network, Internet connection, gateway connections to other networks, or any other services or facilities to be provided under this Agreement. All services and/or related facilities will be provided by Lakedale "AS IS" and with all faults. Lakedale disclaims any and all implied warranties, including the implied warranty of merchantability and implied warranty of fitness for a particular purpose. Lakedale shall have no liability for special, indirect, or consequential damages arising from or relating to any services or facilities provided to me (regardless of whether such liability is claimed to exist on the basis of contract, negligence, or otherwise), including, but not limited to, lost profits or loss of business opportunity. Any liability of Lakedale shall be limited to the return of any one-time or recurring charges paid by me.

**ATTORNEY'S FEES:** In the event of any litigation arising from or related to this Agreement, the prevailing party shall be entitled to recover its costs, including, but not limited to, attorney's fees.

**PROMOTIONS:** The undersigned customer is liable for all applicable monthly charges during the promotional period if service is canceled during or the month following the promotional period.

**MINIMUM BILLABLE CHARGES:** The minimum billable charges for Month-to-Month Contracts is one month paid in full.

**BILLING:** I authorize this service to be billed on my local telephone billing statement. Partial payments to my account will be applied to the telephone portion of my bill first.

I, the undersigned, agree to the above-stated contract terms and conditions.

**X** \_\_\_\_\_  
Customer Signature

**X** \_\_\_\_\_  
Date

**You may mail or fax this completed form back to our Customer Service Center.**

**FOR OFFICE USE ONLY**

Installed in server by: _____	Date: _____	Installed in DPI by: _____	Date: _____
Installed in server by: _____	Date: _____	Installed in DPI by: _____	Date: _____
Installed in server by: _____	Date: _____	Installed in DPI by: _____	Date: _____
Installed in server by: _____	Date: _____	Installed in DPI by: _____	Date: _____
Installed in server by: _____	Date: _____	Installed in DPI by: _____	Date: _____

Disconnected in server by: _____	Date: _____	Out DPI by: _____	Date: _____
Disconnected in server by: _____	Date: _____	Out DPI by: _____	Date: _____
Disconnected in server by: _____	Date: _____	Out DPI by: _____	Date: _____
Disconnected in server by: _____	Date: _____	Out DPI by: _____	Date: _____
Disconnected in server by: _____	Date: _____	Out DPI by: _____	Date: _____

Sales Representative: _____	Installed in server by: _____ Date: _____	Installed in DPI by: _____ Date: _____
Date: _____	Disconnected/server by: _____ Date: _____	Disconnected/DPI by: _____ Date: _____