

Q & A

How Can I Place a Broadband Phone Call?

It's easy! All you have to do to place a Broadband Phone call is to pick up your existing phone—using an adaptor that connects to your existing high-speed DSL Internet connection—and dial a number.

What Kind of Equipment Do I Need?

A broadband (DSL) connection is required. The only other piece of equipment needed will be an adaptor box that will be provided to you by Lakedale Communications. This adaptor will connect to your computer modem and directly to your telephone(s).

What Are Some Concerns of Broadband Phone Service?

- Broadband Phone service does not work during a power outage unless your home system is backed up with an Uninterruptible Power Supply (UPS).
- Not all Broadband Phone service providers connect directly to emergency services through 911. Lakedale Communications has designed our system to route 911 calls directly to emergency services. This allows emergency services to locate your exact location if you are calling from your home address.
- Broadband Phone service providers may or may not offer directory assistance and white page listings.

What Are Some Advantages of Broadband Phone Service?

- Lakedale Communications offers a variety of Broadband Phone plans to fit your specific calling needs.
- These Broadband Phone plans provide local, statewide, and national toll-free calling.
- There are no long distance charges for calls placed in accordance to the Broadband Phone calling plan you choose.
- Popular calling features such as Call Waiting, Call Forwarding, and Voice Mail are included.
- You save money!

Our Mission Statement:

*As a
telecommunications
leader, we design the
future
for our customers.*

Gene R. South, Sr.
General Manager
LAKEDALE COMMUNICATIONS



LAKEDALE
COMMUNICATIONS



**The Future
of
Communications
Service
is Here!**



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Lakedale Communications is excited to announce that it is now providing Broadband Phone service. This is another new service that Lakedale Communications is able to offer our customers to save them money.

What is Broadband Phone Service?

Broadband Phone service is a technology that allows you to make telephone calls using a broadband Internet connection instead of a regular (or analog) phone line.



Broadband Phone service allows you to call other people who have a telephone number including local, long distance, mobile, and international numbers.

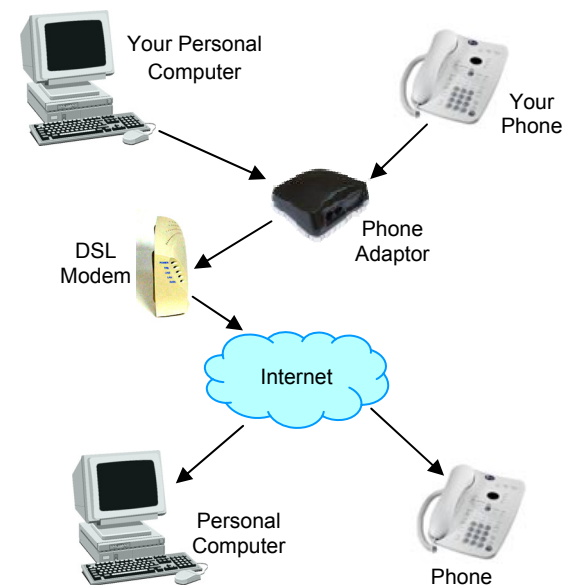
Also, while some services only work over your computer or a special phone, Lakedale Broadband Phone service allows you to use a traditional phone by simply using an adaptor.

**Broadband
Phone
Is RIGHT
FOR YOU!**

Lakedale Broadband Phone Plans:

| Plan Name | Per Month |
|---|----------------|
| Local Broadband Phone <ul style="list-style-type: none"> Unlimited toll-free calling to any Lakedale Communications exchange (Annandale, Maple Lake, Montrose, Paynesville, South Haven, Waverly) 5¢ per minute for domestic toll | \$24.95 |
| MN-500 Broadband Phone <ul style="list-style-type: none"> Unlimited toll-free calling to any Lakedale Communications exchange (Annandale, Maple Lake, Montrose, Paynesville, South Haven, Waverly) 500 toll-free minutes anywhere in Minnesota 5¢ per minute for additional Minnesota usage or any domestic interstate toll | \$27.95 |
| MN-Unlimited Broadband Phone <ul style="list-style-type: none"> Unlimited toll-free calling to any Lakedale Communications exchange (Annandale, Maple Lake, Montrose, Paynesville, South Haven, Waverly) Unlimited toll-free minutes anywhere in Minnesota 5¢ per minute for domestic interstate toll | \$34.95 |
| USA-500 Broadband Phone <ul style="list-style-type: none"> Unlimited toll-free calling to any Lakedale Communications exchange (Annandale, Maple Lake, Montrose, Paynesville, South Haven, Waverly) 500 toll-free minutes anywhere in the United States 5¢ per minute for additional domestic usage | \$30.95 |
| USA-Unlimited Broadband Phone <ul style="list-style-type: none"> Unlimited toll-free calling to any Lakedale Communications exchange (Annandale, Maple Lake, Montrose, Paynesville, South Haven, Waverly) Unlimited toll-free minutes anywhere in the United States | \$37.95 |

Basic Configuration*



*Configurations may vary

The features listed below are included in all Broadband Phone Plans:

- Call Waiting
- Caller ID Number Only
- CID Blocking (per call)
- Show CID (per call)
- Anonymous Calling (BCID)
- Anonymous Call Rejection
- Do Not Disturb
- Speed Calling
- Recall (Last Number Return)
- Redial
- Variable Call Forwarding
- Dial Lock (Toll Control w/PIN)
- Voice Mail (5-rings)